



GROUP REPRESENTATIVES: THIS LETTER GIVES MEMBERS AN OPPORTUNITY TO LEARN MORE ABOUT THE WORK TRUSTED SERVANTS ON THE GENERAL SERVICE BOARD DO ON THEIR BEHALF, SO I AM ASKING ALL GROUP REPRESENTATIVES TO PASS THIS INFORMATION ON TO THEIR GROUP BY READING THIS LETTER IN FULL.

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Individual members are encouraged to sign up to the GSO eNewsletter, via the members area of the website, to receive this letter and any other communications sent from GSO.

Dear Members,

I would like to update you with what happened at the most recent General Service Board (GSB) meeting held at Hinsley Hall, Leeds on Friday 6th and Saturday 7th February 2026. Four new Regional Trustees were welcomed to the Board and all vacancies bar one are now filled.

Reports: The Interim Reports from the Chairpersons of the Standing Committees (Conference, Editorial, GSB Nominating Committee and Public Information), the Chairpersons of the GSB and Executive Committee, General Secretary, International Al-Anon General Services Meeting (IAGSM) Delegate and Regional Trustees were received, discussed and approved.

Finance: The Board received the Treasurer's Interim Report and reviewed management accounts for the third quarter of the financial year 2025 – 2026. She gratefully acknowledged legacies to the Fellowship during the last quarter totalling £2,000. The Treasurer reported that donations are under budget and without legacies we may have a shortfall at the end of the financial year. She went through the costs of Conference 2026 and the equalised fee was calculated at £559.

Literature prices have been reviewed and prices for similar sized literature have been aligned.

Conference: The Chairperson of Conference took the Board through the evaluation forms completed by the Conference Delegates. The UK & Eire Service Conference 2026 will be held from Friday 11th to Sunday 13th September at a new venue in Milton Keynes. The Conference theme will be 'Unity in Diversity' and the theme of the workshop will be 'Breaking barriers, building bridges: making Service inclusive'. More information will be sent to all Delegates in due course.

International: The Board received a request from Al-Anon Information Service Bulgaria, which is an evolving structure without a GSO, to send two observers to Conference. The GSB were keen to share the experience of the UK & Eire structure with them and we will be replying accordingly.

Public Information (PI): Shares are still needed for the current 'You are not Alone!' campaign. The campaign poster is now available in a landscape digital version for waiting room screens. A new campaign for 2027 will launch internally at Conference.

Editorial: Approval was given for two members of the Editorial Committee to serve for a further term. The Chairperson of the Editorial Committee expressed gratitude to members for sending in their shares for Al-

Anon Today. The winter edition is available to download via the members' area of the website, and it was noted that adding the [*Al-Anon Today*](#) link to a phone's home screen allows quick and easy access to Al-Anon's free online magazine. The Editorial Committee are in the process of producing the spring edition and members are warmly invited to submit shares via www.al-anonuk.org.uk/share/

Online Groups: The Online Meetings Working Party will continue to offer security and technical support.

Eire: A number of documents also approved by the Board of Al-Anon Family Groups Company Limited by Guarantee (AFG CLG) were reviewed and approved.

Guidelines: The following Guidelines have been updated and were approved:

UKG11, UKG20, UKG27, UKG28. UKG24 has been discontinued as it is out of date and all the information can be found in UKG130 and UK22.

Helpline: We urgently need more Helpline volunteers. Calls are frequently missed because we have only one volunteer covering a shift. Please contact GSO for more information about training which can be done online or in person. If the number of volunteers does not increase the hours that the Helpline is available may have to be reduced.

The Board noted it is essential that all Helpline volunteers undertake annual refresher training in order for Al-Anon UK & Eire to comply with its own Helpline policies.

Alateen: The Board reviewed the current policy of meeting co-location for Alateen, and agreed a risk assessment should be undertaken. The findings will be discussed at the July Board meeting and presented to Conference for further consideration.

EZM: The IAGSM Delegate gave a factual report on the EZM meeting held in Naples in October 2025.

GSB Nominating Committee: The following vacancies, which should be announced at upcoming Area Assemblies, are for January 2027:

- Treasurer (three-year term)
- Chairperson, Public Information Committee (three-year term)
- Regional Trustee, England North & North Wales (three-year term)
- RT, Ireland West, North East & North Midlands (one-year term)
- RT, Ireland South, South East & South Midlands (three-year term)

The closing date for receipt of applications at GSO for all the above is 14th May 2026.

Executive Committee for Property Management (ECPM): The ECPM needs new members. The Committee's primary role is to oversee the maintenance and management of the property housing GSO. Ideally you need experience in maintenance, property management, or a related field. If you live in reasonable travelling distance of GSO, are available for visits during office hours as needed, and would like further information please contact enquiries@al-anonuk.org.uk.

Yours in fellowship,

Liz Pritchard

Chairperson of the General Service Board